



Healthcare Technology

Your hospital runs on decisions.

Lifetrenz makes every decision smarter.

dWise is a healthcare IT company built exclusively for the complexities of modern care delivery. Our platform, Lifetrenz, unifies clinical, operational, and financial workflows so hospital leaders gain real control not just visibility.



 **15+**

Years exclusively in healthcare technology

 **5**

Integrated product lines across the continuum

 **99%**

Platform uptime, with 24/7 support coverage



SOC 2 Type 2 Certified



ISO/IEC 27001:2022 Certified



CMMI Maturity Level 3



ISO 9000:2015 Certified



WHO WE ARE

A thinking organization built for healthcare.


Founded in 2009, dWise Healthcare IT Solutions has spent over 15 years doing one thing: solving the hardest technology problems in healthcare. We are not a generic software firm that added a hospital module. Every engineer, product decision, and support interaction is shaped by healthcare domain experts including physicians, nurses, pharmacists, and allied health professionals ensuring everything we build is healthcare-focused.

Our flagship platform, Lifetrenz, is trusted by hospitals, clinic chains, and diagnostic networks across India and the UAE and built to scale with the ambitions of modern healthcare enterprises.

Trusted by leading names in healthcare

 <p>Aster DM Healthcare Multi-facility deployment</p>	 <p>Cloudnine Hospital Group Chain-wide EHR rollout</p>	 <p>UniCare Medical Centre full HIS +RCM implementation</p>	 <p>Kangaroo Care women & children specialty workflows</p>	 <p>Mangal Anand Hospital end-to-end digital transformation</p>
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 Our flagship platform

 Built for Healthcare




dWise Healthcare IT Solutions

"Most hospital software forces you to manage the software. Lifetrenz is built so the software manages the complexity and your teams focus on patients."

dWise Healthcare IT Solutions Product Philosophy

THE CHALLENGE EVERY HEALTHCARE ORGANIZATION FACES

Fragmented systems cost you more than you realize.

 <p>Revenue leakage Unbilled services, failed claims, and delayed collections drain 8-15% of potential revenue often invisibly.</p>	 <p>Data in silos Clinical, financial, and operational data spread across 4-7 disconnected systems means leaders decide blind.</p>	 <p>Compliance risk Manual documentation and disconnected audit trails expose hospitals to accreditation and regulatory vulnerabilities.</p>
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The Lifetrenz Platform

One connected ecosystem. Every workflow, unified.

HIS + EHR + ERP + RCM in one platform




Lifetrenz is not a suite of separate tools bolted together. It is a single, cloud-native platform built on micro services architecture meaning your patient registration, clinical documentation, pharmacy, billing, insurance claims, and analytics all share one data layer. **No reconciliation. No gaps. No excuses.**

 **Lifetrenz Hospital**
Unified HIS + EHR + ERP for all hospital sizes


The flagship platform for hospitals. Covers every workflow from patient registration and OPD consultations to OT management, diagnostics, nursing, billing, and inventory in one connected digital backbone.

- OPD · IPD · Emergency
- AI-assisted documentation
- Clinical decision support
- Pharmacy & lab integration
- Longitudinal EHR

 **Lifetrenz RCM**
Automated revenue cycle, zero-denial approach


Built around a proactive zero-denial framework — catching billing, coding, and authorization issues before claims are submitted. Reduces manual rework, cuts AR aging, and improves cash flow systematically.

- Claim scrubbing & validation
- Insurance workflows
- AR tracking & follow-up
- Denial reduction
- Payer contract management

 **Lifetrenz Diagnostics**
LIS + RIS for labs and radiology networks


Purpose-built for high-volume diagnostic operations. Manages the full journey from sample registration to result delivery, with analyzer integration, PACS connectivity, compliance logging, and AI-assisted reporting.

- Sample tracking
- Analyzer integration
- Radiology & PACS
- Workload forecasting

 **Lifetrenz Clinic**
Smart CMS + EHR for clinic chains & OPD networks

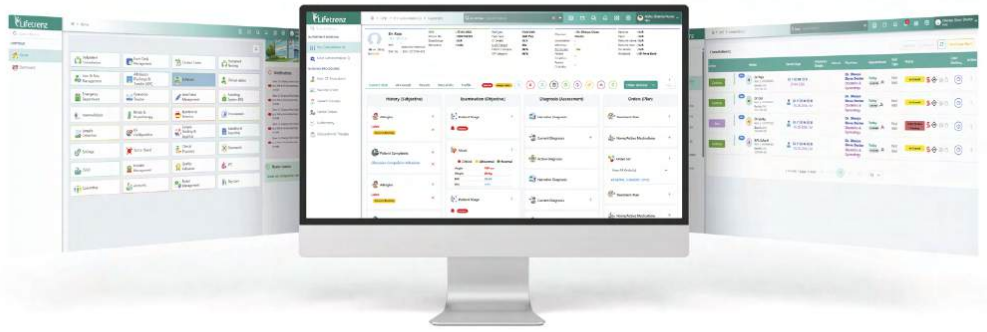
Designed for individual clinics and multi-branch networks. Manages appointments, consultations, prescriptions, billing, and patient records — with AI capabilities for demand forecasting, referral routing, and multilingual support.

- Multi-branch operations
- E-Prescription
- Revenue workflows
- AI demand forecasting

 **Lifetrenz HomeKare**
Extending connected care beyond hospital walls

Enable home nursing, physiotherapy, medication management, wound care, and virtual consultations through one secure platform — connected to your hospital's clinical record. Reduce avoidable readmissions and expand your care revenue without expanding your facility.

- Remote patient monitoring
- Virtual consultations
- Lab sample collection
- Care team coordination
- Early warning alerts



Patient-centric workflows

Safer care. Smarter decisions. **Less friction for your teams.**

Lifetrenz brings every clinical stakeholder doctors, nurses, departments, and patients around a single connected patient record. From the moment a patient registers to discharge and beyond, every step is documented, tracked, and informed by real-time clinical intelligence.

The Connected Patient Journey



Registration

Patient identity, scheduling & queue management



Consultation

AI-assisted physician documentation & care planning



Diagnostics

Orders, lab, radiology & results back to clinician



Inpatient/outpatient Care

Nursing, OT, ICU, anaesthesia & medication



Discharge & Beyond

Summaries, billing, follow-up & home care

Key capabilities

OPD, IPD & Day Care

Full outpatient and inpatient workflow management queues, beds, transfers, and care team assignments in one unified view.

Emergency Management

Triage, rapid registration, real-time bed status, and critical care alerts purpose-built for high-acuity, time-sensitive environments.

AI-Assisted Documentation

Voice-enabled NLP physician notes and nursing records. Clinicians spend less time documenting, more time with patients.

E-Prescription & Pharmacy

Digital prescriptions flow directly to pharmacy. Drug interaction checks, allergy alerts, and dispensing records close the medication loop safely.

OT, Anaesthesia & ICU Care

Theatre scheduling, pre-op checklists, intraoperative records, and ICU monitoring integrated with the longitudinal patient record.

Clinical Decision Support

Evidence-based alerts, care pathway guidance, and real-time insights surfaced at the point of care reducing preventable errors before they happen.

Specialty Care Pathways

Configurable templates and structured care pathways for cardiology, oncology, maternity, orthopaedics, and more built to specialty clinical standards.

Lab & Radiology Integration

Orders placed at the bedside, results returned directly to the treating physician. No manual follow-up. No lost reports. No delays in care decisions.

Longitudinal Health Record

A single, lifelong patient record accessible across departments, facilities, and care settings standards-compliant and interoperable.



Document better. Decide faster.
Reduce duplication. Deliver safer care.



- ✓ Standalone deployable
- ✓ Third-party HIS integrable
- ✓ Standards-compliant



Implementation & Training

A structured approach from discovery to go-live and beyond.



Discovery & Workflow Mapping



Master Data Readiness



Configuration & Integration



Data Migration



User Acceptance Testing



Dept-wise Training



Parallel Run & Go-Live

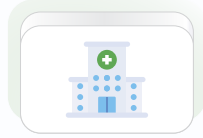


Post Go-Live Stabilization

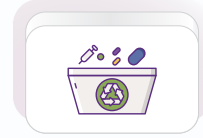


24/7 Ongoing Support

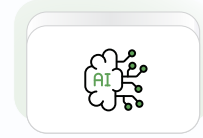
Key Modules



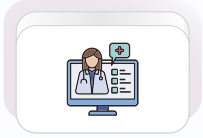
Multi-location / Enterprise Operations



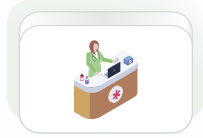
Biomedical Waste Management



AI & Decision Support Features



OPD Nursing & Physician Consult



Front Desk & Help Desk Management



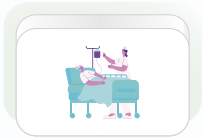
Call Center



Role-Based Access & Security



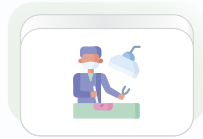
ADT & Bed Management



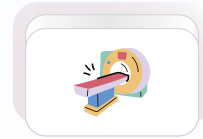
Inpatient Nursing & Physician Modules



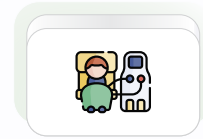
Emergency / Casualty



Anesthesia & Operation Theatre Management



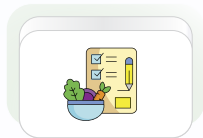
Radiology (RIS)



Hemodialysis



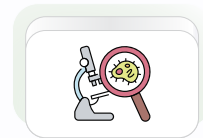
Rehab & Physiotherapy



Nutrition, Dietetics & Cafeteria Management



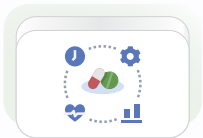
Inventory & Procurement



Laboratory (LIS) & Lab QC



Oncology (Tumor Board, Medical, Radiation, Surgical Oncology, Palliative Care)



Clinical Pharmacy



CSSD



Incident Management



Infection Prevention & Control



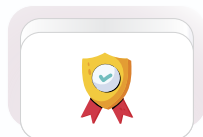
Staff Rostering



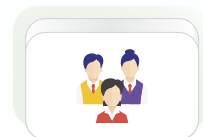
Daycare Nursing & Physician Modules



Blood Bank & Transfusion Medicine



Compliance & Audit Management



Queue Management System



Pharmacy Management & Pharmacy Benefit Management (PBM)



Ambulance Management



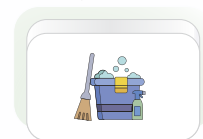
Patient Registration & MRD



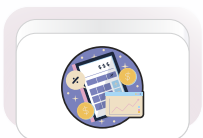
BI & MIS Reports



Forensic Medicine & Mortuary Management



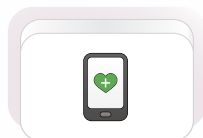
House Keeping & Laundry



Billing & Revenue Cycle Management



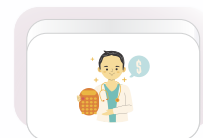
Insurance / TPA Workflows



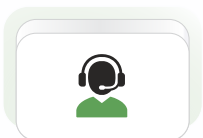
Patient Portal & Mobile App



Preoperative Care



Physician Payout



Client Support



Quality Management



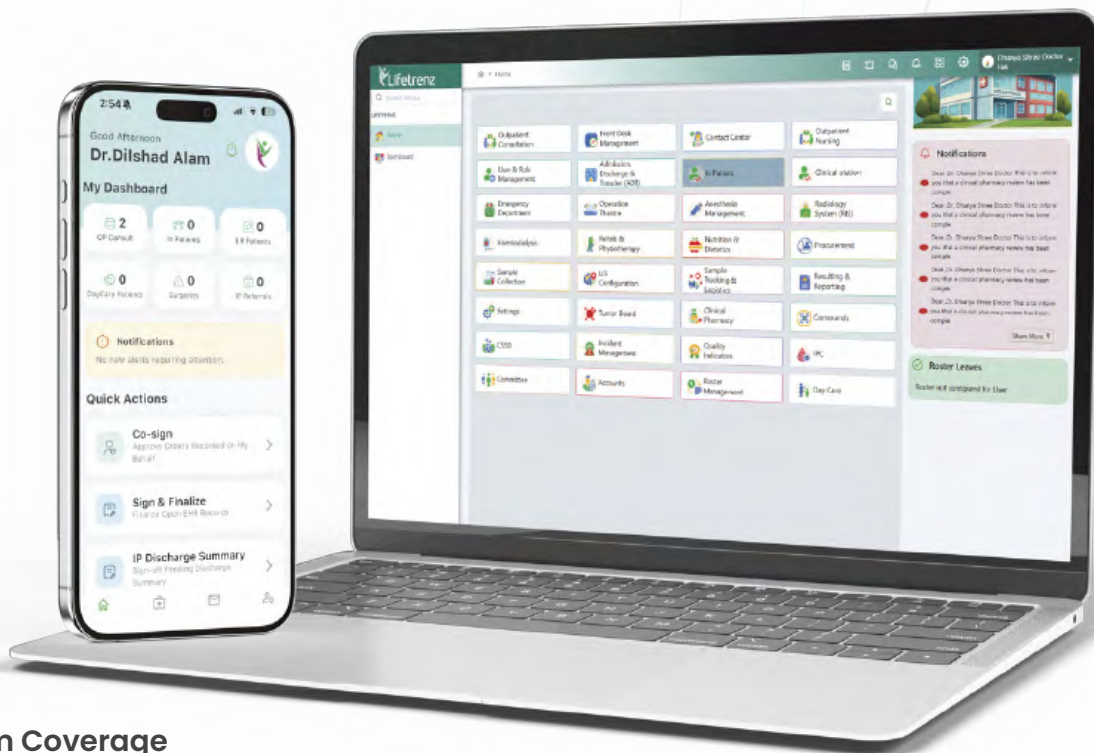
Physician Mobile App & Nursing Mobile App



Super App




Real-Time Dashboards & Analytics



Platform Coverage

Every department. Every workflow. **One platform.**

Lifetrenz ships with 65+ modules covering the full spectrum of hospital operations clinical, administrative, financial, and support services.

 Patient & Access	 Clinical Care	 Diagnostics & Pharmacy	 Operations & Finance	 Support & Intelligence
<ul style="list-style-type: none"> Patient Registration & Scheduling Queue Management Patient Portal ADT Medical Record (MRD) CRM Ambulance Management 	<ul style="list-style-type: none"> Outpatient Management Daycare Emergency Room Management Nursing Core Operation Theatre Anaesthesia Management Rehab Tumour Board Hemodialysis 	<ul style="list-style-type: none"> Laboratory Info System Radiology Info System Pharmacy Info System Clinical Pharmacy Blood Bank CSSD Infection Control Diet and Kitchen 	<ul style="list-style-type: none"> Billing Management Revenue Cycle Management Inventory Management Procurement Management Doctor Share Staff Rostering Incident Management General Maintenance 	<ul style="list-style-type: none"> MIS Reports Business Intelligence Clinical Quality Measures Housekeeping Linen & Laundry Mortuary & Forensic Biomedical Waste Patient · Doctor · Nursing · Ambulance Apps

Technology

Cloud-Native. Secure. Always Connected.



Microservices

Kubernetes orchestration & containerised deployments



Interoperable

HL7, FHIR & open APIs connects labs, payers & devices



AI-Ready

Real-time streaming, event-driven alerts & live dashboards



Zero Downtime

Blue-green releases, auto-scaling cloud, hybrid or on-premise

Why dWise

The outcomes your board expects. The partnership your teams deserve.



ROI from Day One

Modular, scalable pricing means you invest in what you need now and expand as you grow. Most clients recover implementation costs within the first year through reduced revenue leakage and operational savings.



One Vendor. One Truth.

Replace 5-7 fragmented point solutions with a single integrated platform. Eliminate reconciliation overhead, reduce vendor dependencies, and give your leadership team one source of operational truth.



Built for Scale

Cloud-native microservices architecture with Kubernetes orchestration means the platform grows with you single hospital today, multi-state network tomorrow. Zero-downtime upgrades. Auto-scaling. Always on.



AI That Works in Practice

Embedded AI for clinical decision support, predictive analytics, NLP documentation, voice interfaces, and operational forecasting — not promised as a future roadmap, but live in current deployments.



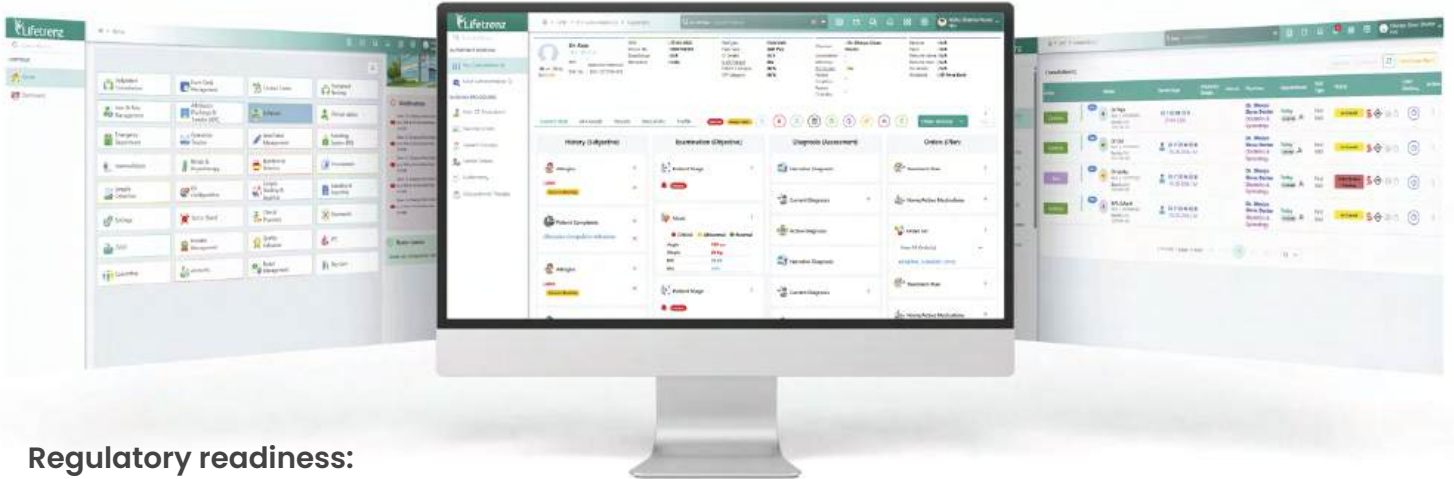
Quality & Compliance Ready by Design

Lifetrenz ensures quality and compliance with NABH, JCI, HIMSS-ready workflows, structured documentation, access, audit trails, safety checks, interoperability, dashboards improving governance, readiness, and patient safety.


























Partnership, Not Just Support

Dedicated account managers, 24/7 L1-DevOps support escalation, multilingual assistance, and structured implementation with clinical domain experts who understand your workflows, not just your tickets.



Regulatory readiness:

<p>India</p>  <ul style="list-style-type: none">  ABDM  ABHA  national health authority NHCX 	<p>UAE</p> <p>Dubai:</p> <ul style="list-style-type: none">  DHPO  NABIDH <p>Abu Dhabi:</p> <ul style="list-style-type: none">  MALAFFI <p>Northern Emirates:</p> <ul style="list-style-type: none">  RIAYATI 	<p>Interoperability:</p> <ul style="list-style-type: none">  HL7 FHIR  ICD  SNOMED CT  Rx Norm  CPT  LOINC  CCDA 	<p>International Standards:</p> <ul style="list-style-type: none">  UMLS  NOC  DRG  NIC  CDT  DICOM  E/M  NANDA
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Ready to build a connected digital healthcare enterprise?

See how Lifetrenz transforms care delivery, operational control, and revenue performance in a 45-minute live demo tailored to your hospital's priorities.



[Book a demo](#)

Contact us

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